



Transition Guidelines

Nationwide CareMatters® II California

On April 17, 2023, Nationwide is introducing Nationwide CareMatters® II to the state of California. CareMatters II will offer more accessibility, a broader appeal, expanded features and more opportunities for you to help your clients. Most importantly, CareMatters II continues our tradition of paying cash indemnity long-term care benefits. That helps clients pay for their care the way they want it: in a familiar environment, be it in their own home or in their community.

Important dates and information

CareMatters II will be available in California starting on April 17, 2023. At launch, applications can be submitted using our new Porch electronic submission platform. Paper applications will also be available; these can be found on iPipeline or by contacting our sales desk.

[Click here to download the Porch submission guide.](#)

Important transition guidelines

The CareMatters II application paperwork and client personal history interview are different than those for Nationwide YourLife CareMatters®. Therefore, if you have submitted a YourLife CareMatters application to Nationwide prior to April 17, 2023, and wish to switch your client to CareMatters II, you will need to submit a new application for CareMatters II along with all necessary paperwork. A new personal history interview will also be required if one has already been completed. If a cognitive screening has been completed in the past 6 months, it can be reused provided that there are no new underwriting concerns.

Old Product: Nationwide YourLife CareMatters®
New Product: Nationwide CareMatters® II

Date	Explanation
April 17, 2023 CareMatters II applications available	CareMatters II applications can be submitted to Nationwide.
May 2, 2023 Application deadline for YourLife CareMatters	Signed applications must be received at Nationwide no later than May 2, 2023, to receive the old YourLife CareMatters product. Any existing applications for YourLife CareMatters on iPipeline not submitted prior to May 3, 2023, will no longer be accessible.
June 30, 2023 Funding deadline for YourLife CareMatters	Applications received by May 2, 2023, must be in force and funded by June 30, 2023, to receive the old YourLife CareMatters product.

YourLife CareMatters and CareMatters II cannot be backdated.

Please call us if you have any questions or need assistance. We appreciate your business and are glad to help.



Life Insurance Solutions Center:
Brokerage General Agents Solutions Center:

1-800-321-6064
1-888-767-7373

- Not a deposit • Not FDIC or NCUSIF insured • Not guaranteed by the institution
- Not insured by any federal government agency • May lose value

This material is not a recommendation to buy or sell a financial product or to adopt an investment strategy. Investors should discuss their specific situation with their financial professional.

Guarantees are subject to the claims-paying ability of the issuing insurer. Products are issued by Nationwide Life and Annuity Insurance Company, Columbus, Ohio.

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