

Good news

Dear Distribution Partners,

We have some good news for you!

Nationwide is resuming life insurance sales in Washington state effective May 2, 2022

We are happy to announce that beginning on May 2, 2022, we are accepting applications for all life insurance products available for sale in the state of Washington. This includes Nationwide CareMatters[®], which has been available since Feb 4, 2022.

Please note that backdating is not available for applications received after May 2, 2022.

We understand that your recent service experience might not have been what you normally expect from us. We are excited that we are now in a place to reopen business in Washington and to provide the service levels that Nationwide® is known for. We are demonstrating that commitment through increased staffing and our investment in continued system changes to help us better serve you.

Want faster turnaround? Use our digital resources.

- Use electronic applications whenever possible.
- Encourage your clients to use the Online Interview. Watch this video to learn more.
- You can check on the status of applications and submit outstanding requirements using our <u>Life Pending Business Tracker</u>. Watch this video to learn how to use the <u>Life Pending Business Tracker</u>.
- NOTE: When selling through an intermediary, identifying them in the electronic application will help expedite processing.

We look forward to continuing to nurture our partnership in the future.

Life Insurance Solutions Center:	1-800-321-6064
Brokerage General Agents Solutions Center:	1-888-767-7373
Nationwide Financial Network® Solutions Center	1-877-223-0795
Producer Group Solutions Center:	1-844-867-8159
World Financial Group Solutions Center	1-855-455-4139

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Products are issued by Nationwide Life Insurance Company or Nationwide Life and Annuity Insurance Company, Columbus, Ohio.

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