

You do everything you can to help protect more families (and we're doing everything we can to help you)

Introducing Advisor Tech Squad. Dedicated Legal & General America tech support at your fingertips.

You now have access to a specialized team that's ready to help with your technology needs and get your issues resolved fast — all in one place.

The benefits of Advisor Tech Squad include:

- Fully dedicated and experienced tech support team
- One-stop collection of all information — minimizing back and forth, and confusion
- Monday–Friday, 8 a.m.–8 p.m. EST (excluding holidays)

To activate our Advisor Tech Squad, call **877-4LGA-ATS** (877-454-2287) or submit a ticket online at [LGATechSquad.com](https://www.lgatesupport.com)



Advisor Tech Squad

Meet our dedicated squad:

Jeffrey Fitzpatrick: 15 years of customer service experience (A+, Network+, and Security+ certifications) — loves hiking and playing guitar in his spare time.

Steven Lanham: 7 years of IT help desk experience both government and private industry. Enjoys travel, playing music and spending time with his wife, daughter, three dogs and cat.

Douglas Peterson: Retired Federal employee with 38 years of communications and computer experience. Enjoys sporting events, concerts and hanging out with family — especially his granddaughters.

Here are just a few of the digital challenges we can help you overcome:

- Final Lockouts (orders where client has entered incorrect credentials nine times)
- Web orders receiving duplicate emails
- Accidental application journey withdrawals
- Can't see case on Partner Dashboard
- Policy Insured can't accept offer or Policy Packet doesn't generate
- System-generated emails not being sent as scheduled

Advisor Tech Squad is your one-stop place to resolve your technology issues.

