# A faster, better underwriting experience



# Made for the next generation of customers

When you drop a ticket to Legal & General America's digital application and automated underwriting platform, eligible customers may be approved without the need for exams. Underwriting evidence is collected digitally, in real-time during the application process.

## A new underwriting platform

- ✓ Gives clients an easy-to-complete digital application\*
- ✓ Collects relevant information with reflexive questions
- ✓ Reduces the need for exams for eligible applicants
- ✓ Quickly obtains requirements and makes decisions in real-time
- ✓ Keeps you and your clients informed and offers self-service options
- ✓ Reduces cycle time even if exam-free underwriting is not available



"We love the new digital application process. It's exactly what we've all been wishing carriers would create for us."

Agency Partner

# How the process works



Drop a ticket using Partner Dashboard or iPipeline



Client is emailed and/ or texted an online application link



Reflexive application questions integrated with data collection for real-time decision



The application is signed electronically and an exam will be scheduled, if needed



If eligible, the policy will be approved and issued exam-free



## **Exam-free Eligibility**

The need for exams is determined by evidence collected during the application process such as disclosures by the applicant, family history, prescription history and other third-party data, and is typically available within the age and face amount ranges below. **Use the checklist below to help determine if your clients may qualify for fluidless underwriting.** 

### Age and Face Amount

		Male		Female
	Age	10-year term	>10-year term	All terms
Г	20-40	\$500,000	\$1 million	\$1 million
	41-45	\$500,000	\$750,000	\$1 million
	46-50	\$500,000	\$500,000	\$1 million
	51-55	NA	NA	\$250,000

# Current Health Standard Plus or better (including Preferred tobacco) Blood Pressure 140/90 or less Cholesterol 120-300 with or without treatment No APS required and no major medical conditions (see list below)

### **Major Medical Conditions**

These conditions can make an applicant ineligible for exam-free underwriting. This list is not necessarily all-inclusive and may be subject to change:

**Usually excluded:** 

Epilepsy/Seizures

Overactive Thyroid

Sleep Apnea

**Gestational Diabetes** 

Multiple Sclerosis (MS)

#### Always excluded:

- Alcohol or drug abuse/treatment
- Barrett's Esophagus
- Blood clotting disorders
- Bipolar Disorder
- Cancer (except Basal or Squamous Cell)
- COPD / Emphysema
- · Crohn's Disease
- Diabetes
- · Hepatitis B or C
- Heart Disease or heart surgery
- Muscular Dystrophy
- Parkinson's Disease
- · Rheumatoid Arthritis
- Stroke/Deep Vein Thrombosis/ Transient Ischemic Attack (TIA)
- Sickle Cell Anemia
- Systemic Lupus Erythematosus (SLE)
- Ulcerative Colitis

### **Lifestyle Factors To Consider and Third-Party Data**

Lifestyle factors, whether admitted or identified by third-party data, may have an impact on underwriting. In some cases, an applicant may become ineligible for exam-free underwriting, or an offer may be lowered by one class. Factors include but are not limited to:

- Bankruptcies
- Credit history
- Criminal history

- Driving history
- Evictions
- · Property ownership

Exam-free cases will be monitored post-issue to confirm the disclosures provided by the applicant. Information may be reviewed and addressed with your client if we discover any material differences.

### **Agent Tip**

It's best not to set the expectation with clients that qualification for an exam-free experience is automatic. Explain that we'll schedule an exam at the end of the application, if needed.

### **Healthy Build Chart**

Applicants eligible for exam-free underwriting must fall within these height and weight limits:

Height	Min Weight	Max Weight
4'10"	89	155
4'11"	92	160
5'0"	95	166
5'1"	98	171
5'2"	101	177
5'3"	104	183
5'4"	108	188
5'5"	111	194
5'6"	115	200
5'7"	118	207
5'8"	122	213
5'9"	125	219
5'10"	129	225
5'11"	133	232
6'0"	136	239
6'1"	140	245
6'2"	144	252
6'3"	148	259
6'4"	152	266
6'5"	156	273
6'6"	160	280
6'7"	164	287
6'8"	168	295
6'9"	173	302
6'10"	177	309
6'11"	181	317

